



RETURNS FORM

info@salamandershirts.com

Order No.	
Name	

Qty	Item code or name	Reason code*	Exchange – please give details	Refund
				<input type="checkbox"/>

***Reasons for return codes**

1. Doesn't fit	5. Poor quality
2. Doesn't suit me / person bought for	6. Ordered two sizes to compare
3. Wrong item received	7. Looks different to image on website
4. Faulty product	8. Other

- You have 2 calendar months from the date of purchase to return an unused item. In the case of faulty goods your statutory rights apply.
- We encourage you to check and try your goods for sizing as soon as possible after receiving. You are welcome to open the goods from their packaging and see the product open and try on the shirt. However the goods are expected to be returned exactly as they were when bought.
- We do not currently provide pre-paid returns and you are expected to cover returns at your own reasonable cost (tracked and signed). We do not encourage you to pay anymore than it costs us to send the goods to you (i.e more than £5.00 for UK) and we will not be responsible for reimbursing you any shipping expenditure.
- Contact us by email info@salamandershirts.com or telephone +44 (0) 333 050 4790 / +44 (0) 7792 248260 and let us know why you need to return the item and we will endeavour to assist you as best as we can.
- You should fill this Returns form, with each of the criteria properly filled in and ensure this is sent with the goods being returned.
- Please return all items unworn, clean and with the tags on. For hygiene reasons, used items cannot be returned unless faulty.
- Please note it is advised that you obtain 'Proof of Postage' from your local post office or courier service when you return your parcel to us.
- Upon receipt of your return, we will keep you updated on the action we take to satisfy your request.
- If a refund has requested and it meets the criteria described above we will initiate any necessary refund back to your payment card, or whichever method of payment was originally used.

Please send return items to: Salamander Shirts Ltd, 32 Railway Drive, Sturminster Marshall, BH21 4DQ, UK